
File Conversion Submission Steps (Basic Conversion)

1. Connect to the original cash register with V6 or V7 Polling and save all programs from the cash register.
2. Go into the maintain area of the software and export the PLU and Group/Department files. For some registers the PLU Status Group, Scan PLU Link and Scan PLU programs are also required. It is best to send in all files listed above.
3. For V7 Polling software exports, please create the export with headers on. This allows us to more quickly import the file into the software.
4. Send all files to salesinfo@pcpoll.com. In the subject include 'File Conversion Request'
5. In the email include the follow:
 - a. Dealership name.
 - b. Dealership contact info.
 - c. Contact person to receive price quote if needed and/or to answer questions about the conversion.
 - d. Which software application was used to collect the data file V6 or V7 polling and the software build number i.e. 6.3.1.050 or 7.3.1.053. (Help Menu | select About)
 - e. Original register model. Include ROM version.
 - f. Desired output register model and ROM version.
 - g. Desired output software module (some registers overlap V6 and V7 Polling).
 - h. Fields to convert:
 - i. Just convert PLU code, description, and price and set all other fields to register defaults
 - ii. Convert all fields that are possible. Note on certain registers this can result in a great number of PLU Status Groups i.e. converting a Sam4s 650 to a Sam4x 5x0 with linked PLUs and tax options on.
 - iii. Convert all fields that are possible, but contact us if there appears to be some non-standard settings such as more than 20 PLU Status Groups.
 - i. If converting to or from a Sharp or CASIO register file and the original file contains scanning codes, the dealer will need to let us know the following:
 - i. For each code type (UPC-A, UPC-E, EAN8, EAN13) in the original file, is the check digit contained within the code number?
 - ii. How are you planning to setup the scanner for the destination register? Different output types require different formatting based on scanner settings for the check digits and UPC code expansion.
 - j. On CASIO conversions a few more things are required.
 - i. Include the desired memory allocations on the output register: PLU, Scan PLU, Scan PLU Link, Department, Sub Department and Group.
 - ii. Also if applicable include the PLU number for the Scan PLU Link.
 - iii. If converting from a register file that does not contain all 3 grouping option: Department, Sub Department, and Group, please define how to map the original file to the destination file. I.e. the Group number from the original register should map to the Sub Department number on the output register.

File Conversion Submission Steps (Non-Standard Formats)

For non-Basic/non-Standard file conversions, files that do not come from a PC/POLL compatible cash register, please send in the file via email, tell us where the file or database came from and include all the information listed above.

Tri-Tech programmers will look over the file to see if we are able to read the format and do the conversion. *Example formats:* Item files from other polling software or inventory packages, item files from POS systems, database files, vendor files and manufacturer files. Fees will apply. Minimum charge is \$100. The quote will need to be approved by the submitting dealership before work is started on the conversion.